



MANAGING AND DEVELOPING PERFORMANCE

ONE DAY MASTERCLASS

From mastering challenging conversations to navigating Fair Work complexities, this one-day immersive experience is a must for leaders seeking to cultivate high-performing, accountable teams.

BespokeHR

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Empowering new and seasoned people leaders alike, this program is tailored to instil confidence and equip participants with a hands-on toolkit for optimising employee performance throughout the entire employment journey.

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WHAT YOU'LL WALK AWAY WITH...

- The skills required to navigate challenging conversations and effectively give and receive feedback, fostering a culture of open communication and growth.
- Strategies for leading and instilling accountability in your team, ensuring consistent, high-quality performance.
- Motivation techniques to enhance engagement and productivity
- Knowledge and skills required to effectively develop your team and drive individual and collective success
- Understanding and confidence to effectively manage poor performance and conduct
- The skills and foresight to set your newest employees up for success through effective probation management
- A solid understanding of professional conduct and how to foster a culture of respect
- The ability to successfully navigate employee grievances with fairness and professionalism



WHO IS THE PROGRAM FOR?

People leaders looking to build confidence, experience and a practical toolkit to effectively manage and develop employee performance. This program is also an excellent refresher for experienced people leaders looking to maintain their skills



WHAT'S THE INVESTMENT?

The total investment for this program is \$799+GST and includes:

- A full day of intensive training and support facilitated by BespokeHR Managing Director, Paulette Kolarz
- A comprehensive program workbook including tools and templates you can immediately integrate back into your workplace
- Lunch and refreshments



WHEN AND WHERE IS THE PROGRAM?

Managing and Developing Performance is a **full-day workshop** (9.30 am – 4.30 pm) offered twice a year, however, places are limited so please book early to avoid disappointment.

To view upcoming dates and to book click [**HERE**](#) or email admin@bespokehr.com.au.

The program is run at a variety of comfortable and well-equipped venues within 6km of the Adelaide CBD. The specific venue details will be confirmed upon booking.