

A woman with long dark hair, wearing a light blue striped button-down shirt, is smiling and looking towards the camera. She is in a meeting room with a whiteboard and a man in a blue shirt visible in the background. The image has a dark overlay.

MASTERING PERFORMANCE

TWO DAY MASTERCLASS

Mastering underperformance in the workplace to unlock potential and guide teams to peak performance

Bespoke *HR*

MASTERING PERFORMANCE

WHO IS THE PROGRAM FOR?

People leaders looking to build confidence, experience, and a practical toolkit to effectively manage the complexities of underperformance in the workplace, unlock their team's potential and drive long-term success. This program is also an excellent option for experienced people leaders looking to refresh their skills and approach.

DAY 1 MANAGING PERFORMANCE

During day 1 we'll demystify the challenges of managing underperformance in the workplace, equipping you with the essential skills and strategies needed to navigate difficult situations with confidence and empathy. Gain insights into performance frameworks, conduct effective improvement plans, and master the art of difficult conversations. This session will drive positive change within your team.

WHAT YOU'LL WALK AWAY WITH

- A solid understanding of the Performance Management Framework and the potential risks associated with non-adherence.
- The knowledge and tools to effectively navigate and manage poor performance and conduct.
- The skills and confidence to facilitate difficult conversations without damaging the critical leader-team member relationship.

DAY 2 DEVELOPING PERFORMANCE

Day 2 helps you elevate your leadership skills and unleash the full potential of your team. From defining role clarity and managing probation cycles to fostering accountability and investing in employee development, this session equips you with the tools and strategies to drive performance to new heights.

WHAT YOU'LL WALK AWAY WITH

- A solid understanding of the importance of effective onboarding and probation management and the tools to set your newest employees up for success.
- The ability to provide role clarity for your team members and align performance expectations with organisational goals.
- The strategies for leading and instilling accountability within your team and fostering a culture of responsibility and ownership.
- The skills and confidence to provide effective feedback and create a culture where feedback is valued.
- Motivation techniques to enhance engagement and productivity.
- The knowledge and skills required to effectively develop your team and drive individual and collective success.



WHAT'S THE INVESTMENT?

The total investment for this program is \$1,200+GST and includes:

- Two full days of intensive training and support facilitated by BespokeHR Managing Director, Paulette Kolarz
- A comprehensive program workbook including tools and templates you can immediately integrate back into your workplace
- Lunch and refreshments

If you would just like to attend Managing Performance (Day 1) OR Developing Performance (Day 2) this can be accommodated for an investment of \$799+GST and can be selected at the time of booking.



WHEN AND WHERE IS THE PROGRAM?

- Mastering Performance is a two-day program (9.30 am – 4.30 pm) offered twice a year, however, places are limited so please book early to avoid disappointment.
- To view upcoming dates and to book click [HERE](#) or email admin@bespokehr.com.au.
- The program is run at a variety of comfortable and well-equipped venues within 6km of the Adelaide CBD. The specific venue details will be confirmed upon booking.

